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# **Reinforcement Learning in Social Sciences: A Survey**

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#### **Abstract**

Reinforcement Learning (RL) has become one of the most prominent topics in artificial intelligence research. It is widely used in various fields, such as recommendation systems, psychology, economics, and natural language dialogue systems. Finding the best path of action to maximize cumulative reward is the long-term strategy of RL. Undertaking research may yield suboptimal immediate results but optimal long-term consequences. Economists can address difficult behavioral problems with knowledge, especially those generated by deep learning algorithms. We provide the most recent advancements in RL methods in this study, along with their applications in gaming, finance, and economics. The survey's last section discusses RL's present problems and potential future developments. Such open problems as sample efficiency, safety, and interpretability are currently being sought after by researchers. Moreover, several ambitious prospective applications of RL in a wide variety of domains are discussed. This study gives a comprehensive review of the many methods and uses of RL in social science. This study's results will give researchers a standard against which to evaluate the utility and efficacy of frequently used RL. Guide future investigations across several domains.

**Keywords:** Reinforcement Learning; Model-based Reinforcement Learning; Model-free Reinforcement Learning; Markov Decision Processes; Artificial Intelligence; Social Sciences.

# **1 |Introduction**

RL is a learning process where an artificial intelligence (AI) agent interacts with its environment through trial and error, acquiring the optimal behavioral strategy from rewards received in previous interactions. RL is the broad problem of learning behavior to optimize a long-term performance metric in a sequential setting. RL approaches may be used to solve goal-directed or optimization issues that can be converted to sequential decision-making problems. As a result, RL is closely related to optimal control and operations research, with strong links to optimization, statistics, game theory, causal inference, sequential experimentation, and other fields, and is useful to a wide range of challenges in science, engineering, and the arts [1].

RL allows computers to learn through real-world interaction. RL, to put it briefly, divides the real world into two parts: an environment and a representative. Through certain activities, the agent engages with the environment, and the environment provides feedback to the agent. In RL, the feedback is commonly referred

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to as the "reward." By attempting to obtain more favorable rewards from the surroundings, the agent can function "better." Through the use of RL algorithms, this learning process creates a feedback loop between the agent and the environment that directs the agent's progress[2].

RL [3, 4] is a machine-learning technique that focuses on how an intelligent agent interacts with its surroundings. It is useful for sequential decision-making since it learns the policy through trial and error search. As a result, it may offer viable ways to represent how a user and agent interact. Specifically, Deep Reinforcement Learning (DRL) [5], which combines deep learning techniques with classical RL, can learn from historical data with vast state and action spaces to solve large-scale issues. Its strong representation learning and function approximation capabilities may be used in a variety of contexts [6, 7], such as robots [8] and gaming [9].

A recent development in recommender system research is the use of RL to address recommendation difficulties [10-12]. In particular, RL allows the recommender agent to continuously suggest products to consumers to figure out the best recommendation strategies [13, 14]. Several experimental findings have shown that supervised learning approaches are inferior to RL-based recommendation systems.

Markov decision processes (MDP) are commonly used in RL to optimize policies [15]. The goal of the RL agent is to maximize the expected long-term return for each state. In MDP, estimating the value function of states and actions requires considering their transition probability. To estimate the value function of the states and actions, it is crucial to know the transition probability of the states in MDP. However, in many RL optimization situations, the model of the transition probability is not precisely measurable. As a result, modelfree reinforcement [16, 17] learning techniques are widely used to find the RL agents' ideal policies. The historical trajectories produced by the agent's current policy are used to compute policy assessment and improvement in the absence of the transition probability model.

However, utilizing the learned model, model-based reinforcement [18, 19] learning techniques may replicate the state changes. As a result, how the surroundings and the agents interact can be prevented, leading to a higher sampling efficiency. However, the transition probability model is frequently computed using statistically erroneous historical data from a particular context. Many current practice applications overlook model flaws and train the agent's policy using the learned model as the real transition probability, which influences the taught policy. Next, the model-learned optimum policy is highly susceptible to changes in the transition probability and might potentially cause significant issues with real-world performance.

The agent and environment are essential components of RL. One domain for agent interaction is the environment. The goal of RL algorithms is to teach the agent how to interact with the environment in a way that will allow it to score highly on a predetermined criterion. In Pong, for example, the measure might be represented by scoring points. The agent receives a reward of one when the ball hits the other wall. On the other hand, the opponent receives a reward of one if the agent misses the ball and touches its wall [20].

In interactive RL, human input is employed either alone or in conjunction with external rewards. A few of the applications for RL are shown in Figure 1. There are several methods to integrate human input with RL, including evaluation [21], corrective [22], and guiding feedback [23].

Li et al. [24] Talk about different interpretations of human evaluative feedback in interactive RL. They distinguish three types of human evaluation input: learning from policy feedback, learning from category feedback, and interactive shaping. In interactive shaping, human feedback is interpreted as numerical incentives.

In contrast to other studies, we highlight the link and growth tendency by thoroughly reviewing various RL in the social sciences rather than concentrating on a single field. Moreover, we offer viable approaches to tackle the problems using RL and methodically classify the sophisticated RL techniques and their uses.

### **1.1 |Related Studies and Contribution of this Work**

Many RL approaches have been masterfully used in many problems, as the literature now in publication attests. On RL, several writers have published survey and review works. Table 1 displays a synopsis of review papers that have been published so far on RL methodologies.

Since there are no penalties for bad behavior and data is almost limitless in simulation, the majority of developments have occurred in online RL. It was very difficult to apply these methods to the real world because many interesting systems are usually too complex to imitate [25]. Being able to learn a policy using pre-collected data without risk or expense to engage with the real world [26] is one of the attractions of learning offline enhancement [27], self-driving [28], health care [29, 30], dialogue systems [31], and others.



**Figure 1.** Applications for RL [32].







# **2 |Background**

# **2.1 |Convolutional Neural Network**

Three forms of learning technologies exist for RL, and one of the most significant machine learning techniques [42]: is non-supervised learning, supervised learning, and RL. Compared to supervised and nonsupervised learning, RL is an online learning method.

Fundamentally, RL is an interactive machine learning paradigm in which an agent engages with the environment, gains experience, and applies that experience. To enhance its guidelines. We see a significant gap in RL's capacity to generalize when compared to other ML paradigms; RL has mostly succeeded in limited and very narrow domains [43, 44].

#### **2.2 |Markov Decision Processes**

Mathematical models called Markov Decision Processes (MDPs) [45] are used to describe how an agent interacts with its surroundings. An MDP is officially represented as a tuple of five items  $(S, A, P, R, \gamma)$ , where S represents the set of potential states or the state space. The action space, or the collection of potential actions, is represented by A.  $P: S \times A \times S \rightarrow [0,1]$  shows the likelihood of changing from one state to another given a specific activity.  $R = S \times A \times S \rightarrow R$ , the reward function is denoted by R, whereas the discount factor  $\gamma$  establishes the significance of upcoming rewards,  $\gamma \in [0,1]$ . discrete-time steps are used by the agent to interact with its surroundings.  $t = 0, 1, 2, \dots$ ;

The agent obtains a representation of the environmental state  $S_t \in S$ , at each time step t. It then acts  $A_t \in$ A, advances to the next stage  $S_{t+1}$ , and is rewarded with a scalar value $R_{t+1} \in R$ . This is the conventional RL structure shown in Figure 2.



**Figure 2.** Interaction between the agent and the environment [46].

A policy is the behavior of the agent that associates states with actions, where  $\pi: S \times A$  is the probability of doing an action  $a \in A$  given a state s is  $\pi(s|a) = Pr(A_t = a|S_t = s)$ . The agent's objective is to maximize the return, or expected cumulative discounted reward, which is represented by the symbol Gt:

$$
G_t = \sum_{k=0}^{\infty} \gamma^k R_{t+k+1} \tag{1}
$$

Where:

 $G_t$ : The return at time t. This is the total discounted reward from time t onward.

 $\gamma$ : This is the discount factor, which is a number between 0 and 1. It determines the present value of future rewards.

 $R_{t+k+1}$ : The reward received at time  $t + k + 1$ . this represents the reward the agent gets at each future time step.

 $\gamma \in [0,1]$  The typical value and  $\gamma$  is the discount factor. The optimum policy, denoted by  $\pi^*$ , is the behavior that maximizes reward over time by choosing the best course of action in each stage.

Additionally, model-based and model-free algorithms are subsets of RL-based recommendation models. While the majority of recommendation models now in use employ model-free algorithms, a small number of them use model-based methods, as seen in Figure 3.

Model-free and model-based RL algorithms may be classified into two primary types based on whether the agent uses an environment dynamics model that can be learned or given the reward function, R, and the transition function, P, are described by the model. The model-based techniques fall into two categories: those that employ a predefined model (the agent may access the reward function and transition models) and those that teach the agent the environment model [47].

With the latter method, the agent gains knowledge about a model that it utilizes to enhance policies. By acting, the agent can gather samples from the surrounding area. From those examples, rewards and state transitions may be anticipated using supervised learning. The environment model may be directly utilized with planning techniques. Instead of attempting to create a model of the environment, the agent in the model-free method interacts with the environment to choose the best course of action via trial and error. Model-free approaches are simpler to put into practice than model-based approaches. When creating an accurate enough model proves to be challenging, these approaches may prove to be more beneficial than more intricate ones [46].



**Figure 3.** Classification of RL algorithms.

#### **Model-free RL**

Instead of using the action and observation data to train a transition model, model-free approaches try to give a value directly to a state or a state-action combination. The action value function, also known as the Q-function, or an ensemble of them, is trained using the offline RL techniques that are examined below. Using the Bellman optimality operator, Q-learning techniques maximize the Q-function [48].

Using two deep neural networks (DNNs), DDQN is an enhanced version of the classic Q-learning technique that addresses the problems of dimensional explosion and Q-value overestimation. The agent searches each state for the action that produces the highest Q-value. The predicted reward attained for doing a certain action at a given state  $s$  is known as the Q-value, also known as the state-action value [49].

#### **Model-based RL**

The state-of-the-art model-based RL technique, the model-based policy optimization framework (MBPO), is used. It was first developed by Janner et al. [50] One framework that integrates learning and planning is called MBPO, which is a Dyna-style algorithm. When employing a model-based approach, states and behaviors are predicted using an environment model, whereas a policy

Finding a strategy that maximizes the expected benefit is the goal of the optimization technique. MBPO can offer a more effective method of resolving control issues and demonstrates strong control results by combining these two techniques [51].

# **3 |Comparison of the Applications of RL in Social Sciences**

In this section, we will discuss RL social sciences.

### **3.1 |Economics and Finance**

Charpentier et al. [52] suggested RL techniques in the fields of finance, game theory, operation research, and economics. RL algorithms explain how, with repeated experience, an agent may figure out the best course of action in a sequential decision-making process. Zheng et al. [53] suggest using AI economists to create DRL economic policies that are optimum to solve problems with counterfactual data, behavioral models, policy evaluation, and behavioral reactions. Bacoyannis et al. [54] described the peculiarities of machine learning and neural information processing in the context of quantitative finance. Boukas et al. [55] suggested a unique modeling framework for energy storage's strategic involvement in the European continuous intraday market, where transactions take place via a centralized order book.

### **3.2 |Gaming**

Castañón et al. [56] Proposed an agent-based model based on the Bush–Mosteller RL algorithm is proposed. After playing rounds of the Dictator Game, agents update their aspirations (and, consequently, their future cooperative behavior) in response to stimuli derived from empirical and normative expectations. Zhao et al. [57] Introducing AlphaHoldem and using end-to-end RL (without CFR) to obtain excellent performance. DeepStack, Libratus, and Alpha-Holdem are algorithms designed for two-player zero-sum games with incomplete information, which are a challenging class of issues. Wurman et al. [58] created a car racing agency and won over the top e-sports drivers globally.

# **3.3 |Psychology**

Mnih et al. [43] suggested Leveraging current developments in deep neural network training to create a unique artificial agent known as a deep Q-network that uses end-to-end RL to learn effective policies directly from high-dimensional sensory inputs. Doroudi et al. [59] explain how RL is used for instructional sequencing and demonstrate how concepts and theories from learning sciences and cognitive psychology might enhance performance.

# **3.4 |Sociology**

Jaques et al. [60] suggested a unified method for Multi-Agent RL (MARL) that rewards actors for their causal impact on the behaviors of other agents to achieve coordination and communication. Counterfactual reasoning is used to evaluate causal influence. An agent simulates alternative actions it may have done at each time step and calculates the impact of those actions on other agents' behavior.

Weltz et al. [61] in this paper, RL is a perfect model for many difficult decision issues that come up in public health, such as allocating resources during a pandemic, testing or monitoring, and adaptive sampling for populations that are concealed.

# **3.5 |Political Science**

Schulz et al. [62] suggested using RL as a cohesive framework for analyzing political thought. RL explains the algorithmic navigation of complicated and unpredictable environments such as politics by agents. Using this computational perspective, they delineate three pathways leading to political disparities, which originate from variations in agents' perceptions of an issue, the mental processes utilized to address the issue or the context of accessible environmental data. A computational perspective on political mental illnesses provides more accuracy in determining their origins, effects, and treatments.

#### **3.6 |Medical**

Zhu et al. [63] Suggested diagnostic strategy learning in this study, and a novel framework including three components is proposed to learn a diagnostic strategy with restricted features. Gottesman et al. [64] examined interpretable RL by emphasizing significant transitions and using it with data from intensive care units (ICUs) and medical simulations. Capobianco et al. [65] examined how to best implement mitigation strategies while taking hospital capacity and the economy into account. Colas et al. [66] suggested using bandits algorithms in Greece for COVID-19 testing.

# **3.7 |Education**

Fu et al. [67] suggested that teaching and learning quality are negatively impacted by the incorrect identification of students' learning skills is addressed by employing digital smart classrooms that support the learning features of the students because social factors and the students' behavior have an impact on learning efficiency. Oudeyer et al. [68] elucidate how kinds of mechanisms of interest may be modeled within the framework of computational RL. Cai et al. [69] provided a proposed instructional conversational agent that combines rules and contextual bandits to provide practice questions, explanations of arithmetic topics, and personalized feedback. Singla et al. [70] planned a workshop as a means of fostering a sense of community among scholars and professionals engaged in the general fields of education (ED) and RL. The purpose of this article is to give a summary of the key research directions in the field of RL for ED and to give an overview of the workshop events.

There is a comparison of RLs in different social science applications such as economics, gaming, Political Science, and Education are presented in Table 2.







# **4 |Future Work and Challenges**

RL's tremendous success in the recent past has been on a wide range of problems, in areas ranging from robotics to playing games. However, broad and challenging areas open to further research, exist. This survey examines future directions and challenges in the area by describing important areas in which improvements must be made if RL applications are to become more general and robust. RL a subfield of machine learning dedicated to control problems, is emerging as a potentially revolutionary approach to building controls. Because RL is data-driven, users may be able to avoid the laborious process of creating and fine-tuning a detailed model, which is necessary for MPC. Moreover, RL may be able to take advantage of the recent and swift advancements in the field of machine learning, such as deep learning and feature encoding, to improve control decisions [71].

In the energy system domain, the state of the art clearly shows that RL can be used effectively for a variety of control problems. More importantly, it can be used to solve complex problems, like those in sector coupling, which can significantly help with energy transition and climate change mitigation. It would be interesting to explore the potential of RL beyond just controlling energy flows. While RL has been successfully applied with supervised and unsupervised learning in other sectors, there aren't many examples in the energy system domain [72]. Also, one of the challenges is access to high-quality, ethically sourced social data remains crucial for training and validating RL models.

RL has come a long way, but there are still a lot of problems. Common problems include sample efficiency, credit assignment, exploration vs. exploitation, and representation. Problems arise when using value function techniques with function approximation. DRL has a reproducibility problem, meaning that many hyperparameters such as reward size and network design, random seeds and trials, settings, and codebases [73] can affect the outcome of experiments. Problems with reward specifications can arise, and a reward function might not accurately reflect the designer's goal. Issues like the expressivity of Markov reward [74] and delusional bias [75] are still being recognized and addressed by researchers and practitioners.

Utilizing massive volumes of unlabeled data with unsupervised RL techniques is a potential future approach for the profession [76]. Labeling big datasets with rewards may often be expensive, particularly if human oversight is needed. Using different unlabeled data in an easy-to-use but efficient way is still an unsolved issue. Yu et al. [77] demonstrate how a limited quantity of high-quality labeled data along with a large number of inferior unlabeled data may be used to develop successful strategies. Similar findings are presented by Kumar et al. [78] when contrasting offline RL with BC techniques. Yarats et al. [79] demonstrate how to leverage a variety of unlabeled datasets with downstream reward relabeling to improve the effectiveness of standard offpolicy RL techniques [80] in offline environments.

Also, we illustrate a few benefits of using offline RL over online RL for a particular application using current instances. Emerson et al. [30] employed offline RL in the healthcare domain to create a policy that determines the ideal insulin dosage to sustain blood glucose levels within a healthy range. They contend that online roleplaying is simply too erratic to control blood sugar levels and may push patients beyond their safe threshold. Zhan et al. [81]offer a model-based offline RL approach for energy management that maximizes the thermal power generating units' (TPGUs') combustion control strategy. Large volumes of historical TPGU data combined with low-fidelity simulation data allow them to develop a safety-constrained strategy that significantly outperforms BC. Using the available data to create a policy in this instance was significantly less costly and time-consuming than doing it interactively. Ultimately, Verma et al. [31] propose training a taskdriven conversation system with offline RL. Agent known as CHatbot AI, or CHAI.

RL's purpose is to identify an optimal policy - a mapping from world conditions to a set of behaviors - that maximizes cumulative reward, which is a long-term strategy. Exploring may be suboptimal in the near term, but it may result in excellent outcomes in the long run. Many optimal control problems, which have been popular in economics for over four decades, can be expressed in the RL framework, and economists can use recent advances in computational science, particularly deep learning algorithms, to solve complex behavioral problems.

When data scientists are well-versed in RL, they may enhance their models and raise the bar for performance. More significantly, RL techniques can frequently outperform human supervisors while offering scientists and researchers fresh viewpoints and a greater comprehension of these difficulties. It is our aim that readers will be able to draw parallels between these studies, get a deeper understanding of RL concepts, and use RL in their future research.

The future of RL in social sciences lies in developing robust, interpretable, and ethically sound models. This will allow us to illuminate complex social phenomena, ultimately informing better policies and interventions. This survey provides a starting point for further research, and collaboration between social scientists and RL experts is the key to unlocking the true potential of this powerful tool for understanding the social world around us.

# **5 |Conclusion**

Finally, the primary goal of this study was to give both novice and seasoned researchers in the field a comprehensive grasp of the use of RL in the social sciences, hence directing future studies and advancements in this subject. RL has been successfully used in several significant real-world contexts. The purpose of this survey is to introduce the Markov Decision Process. Additionally, we provide an overview of the literature on the use of RL in a range of disciplines, such as political science, psychology, gaming, economics and finance, medicine, and education. We present a thorough introduction to RL in this survey. First, we offer a categorization of every RL algorithm. Lastly, we offer our thoughts on the unresolved issues in the discipline, along with some encouraging research avenues for the future.

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All authors contributed equally to this work.

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#### **Data Availability**

The datasets generated during and/or analyzed during the current study are not publicly available due to the privacy-preserving nature of the data but are available from the corresponding author upon reasonable request.

### **Conflicts of Interest**

The authors declare that there is no conflict of interest in the research.

# **Ethical Approval**

This article does not contain any studies with human participants or animals performed by any of the authors.

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